



Classroom and Office Supplies & Equipment (17-050N)

94

Responses

04:24

Average time to complete

Active

Status



Ideas

1. School/Department Name

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Responses

Latest Responses

"Lanier-James Education Center"

"Boyd H. Anderson High School #1741 Clerical"

"Indian Ridge"

2. Contact Telephone Numer

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Responses

Latest Responses

"754-321-7355"

"(754) 322-0236"

"754-323-3305"

3. Contact Email Address

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Responses

Latest Responses

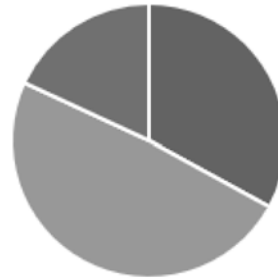
"bongia.clark@browardschools.com"

"camile.wilson@browardschools.com"

"heather.geraci@browardschools.com"

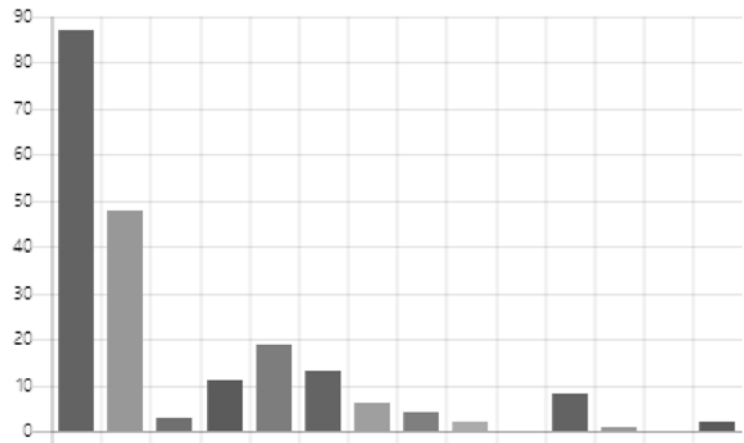
4. What product do you order the most?

<input type="radio"/> Classroom Supplies	31
<input type="radio"/> Office Supplies	46
<input type="radio"/> Classroom/Office Equipment	17



5. From which Vendor(s) do you order the most? You can indicate more than one.

<input type="radio"/> Office Depot	87
<input type="radio"/> School Specialty	48
<input type="radio"/> Kaplan Companies	3
<input type="radio"/> Ace Educational Supplies	11
<input type="radio"/> The Office Cart	19
<input type="radio"/> Staples Advantage	13
<input type="radio"/> Nasco	6
<input type="radio"/> School Outfitters	4
<input type="radio"/> Treasure Coast Mats	2
<input type="radio"/> Discount School Supplies	0
<input type="radio"/> S&S Worldwide	8
<input type="radio"/> Office Express Supplies	1
<input type="radio"/> Camcor Inc.	0
<input type="radio"/> Iphone & Ipad Warehouse	2



6. Is there a vendor(s) that you have had a performance issue with?

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Latest Responses

"Not recently"

"N/A "

"Staples, ACE"

7. What type of issue?

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Responses

Latest Responses

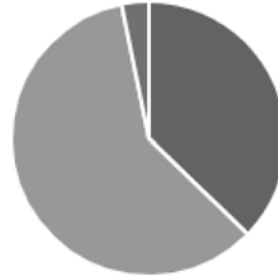
"Not recently"

"N/A "

"Billing, communication/lack of response, orders not being received in ..."

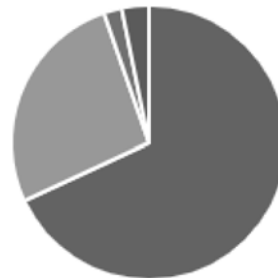
8. In general, when you place an order with the Vendor(s), is it delivered on time?

- Always 35
- Most of the Time 56
- Sometimes 3
- Never 0



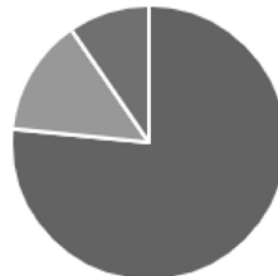
9. If there is a problem with the delivery of your order, will the Vendor take corrective action in a timely manner?

- Always 64
- Most of the Time 25
- Sometimes 2
- Never 3



10. In the past three months, have you needed to contact the Vendor Customer Service Department to address any type of discrepancy?

- No 72
- 1 time 13
- 2 or more times 9



11. How would you rate the quality of the products ordered? 5=Extremely Satisfied 1=Very Unsatisfied

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Responses

★ ★ ★ ★ ☆
4.46 Average Rating

12. Please rate your overall level of satisfaction with the Vendors awarded in this contract. 5=Extremely Satisfied 1=Very Unsatisfied

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Responses

★ ★ ★ ★ ☆
4.45 Average Rating

13. Please share additional information regarding the products you order under this contract.

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Responses

Latest Responses

- "When ordering from The Office Cart the products are a good quality ...*
- "Position recently ascertained, therefore unable to answer all question...*
- "Overall, Staples has been good except when dealing with our rep. He i...*